A Story of Value Creation

Progress and Results of Management Base to

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The Purpose of JAPAN POST BANK



Aiming for the happiness of customers and employees, JAPAN POST BANK will contribute to the development of society and the region.









Japan's postal service was founded by Hisoka Maejima roughly 150 years ago.

The origins of the JAPAN POST GROUP lie in supporting its customers and regional communities and in creating a form of social infrastructure that is equitable and accessible by all.

First bankbooks created at birth.

When young children receive a New Year's gift and go to the counter to make a deposit, they learn about the importance of money. Even when they move away from their parental homes and go on to higher education or find employment, they can still receive their living expenses and are impressed when their first salary is remitted to that very same JAPAN POST BANK bankbook. As an indispensable presence in people's lives, we have worked to contribute in a variety of ways, including the change from bankbooks to bankbook apps, increasing ATM and online transactions, and offering consultations not only for deposits but also for investments.

Our services may have moved with the times, but our support for the daily lives of our customers—by means of unique financial services that are equitable and readily accessible to all, everywhere in Japan—has remained constant.

We will continue to support all our customers in Japan by means of physical channels throughout the country and a range of digital products and services.

Moving forward, we welcome your expectations toward the new and unique value that JAPAN POST BANK creates in the near future.

JAPAN POST BANK Co., Ltd.